Activity Service Level Targets and Service Levels Delivered Olympic Region - CY 2004

| | 1.0 | | 1.9 | 2.0 | | 2.9 | 3.0 | | 3.9 | 4.0 | | 4.9 | 5.0 | | 5.9 |
|---|--------|--------------|----------|--------------|--------------|--------------|----------|--------------|-----|----------|----------|-----|-----|--------------|-----|
| Activity | + | Α | | + | В | - | + | С | - | | D | _ | + | F | - |
| Group - 1 Roadway Maintenance and Opera | ations | | | | | | | | | | | | | | |
| 1A1 Pavement Patching and Repair | | √ | | | | • | | | | | | | | | |
| 1A2 Crack Sealing | | | | | √ | Ŭ | | | • | | | | | | |
| 1A3 Shoulder Maintenance | | | | ✓ | | | • | | | | | | | | |
| 1A4 Sweeping and Cleaning | | | | √ | • | | Ŭ | | | | | | | | |
| 1B1 Safety Patrol | | | | | | | | • | | | √ | | | | |
| Group - 2 Drainage Maintenance and Slope | Repai | r | • | | | | | | | | | | | | |
| 2A1 Maintain Ditches | | | ✓ | | | | | • | | | | | | | |
| 2A2 Maintain Culverts | | | | | | | | √ | | • | | | | | |
| 2A3 Maintain Catch Basins and Inlets | | | | ✓ | | | • | | | | | | | | |
| 2A4 Maintain Detention/Retention Basins | | | | | | | | √⊙ | | | | | | | |
| 2A5 Slope Repair | | \checkmark | | | | | • | | | | | | | | |
| Group - 3 Roadside and Vegetation Manag | ement | t | | | | | | | | | | | | | |
| 3A1 Litter Pickup | | | | | | | | | | | √⊙ | | | | |
| 3A2 Noxious Weed Control | | ✓ | | | • | | | | | | | | | | |
| 3A3 Nuisance Vegetation Control | | | ✓ | | | • | | | | | | | | | |
| 3A4 Control of Vegetation Obstructions | | | | | | | | ✓ ⊙ | | | | | | | |
| 3A5 Landscape Maintenance | | | | | | | | √ | • | | | | | | |
| Group - 4 Bridge and Urban Tunnel Mainte | nance | and Op | eratio | ons | | | | | • | | | | | | |
| 4A1 Bridge Deck Repair | | √ | | | | | | | • | | | | | | |
| 4A2 Structural Bridge Repair | | | | | | | ✓ | • | | | | | | | |
| 4A3 Bridge Cleaning | | | | | ✓ | | | • | | | | | | | |
| 4B1 Movable and Floating Bridge Operations | | | | ✓ | • | | | | | | | | | | |
| 4B2 Keller Ferry Operations | | | | | • | | | | | | | | | | |
| 4B3 Urban Tunnel Systems | | | | | | • | | | | | | | | | |
| Group - 5 Snow and Ice Control Operations | 5 | | | | | | | | | | | | | | |
| 5B1 Snow and Ice Control Operations | | | | | | \checkmark | • | | | | | | | | |
| Group - 6 Traffic Control Maintenance and | Opera | tions | | | | | | | | | | | | | |
| 6A1 Pavement Striping Maintenance | | | | \checkmark | | • | | | | | | | | | |
| 6A2 Raised/Depressed Pavement Marker Mainte | er | | | | \checkmark | | | • | | | | | | | |
| 6A3 Pavement Marking Maintenance | | | | | | | | \checkmark | | • | | | | | |
| 6A4 Regulatory Sign Maintenance | | | | | | | | • | | | ✓ | | | | |
| 6A5 Guide Sign Maintenance | | | | | | • | | | | ✓ | | | | | |
| 6A6 Guidepost Maintenance | | | | | | | | \checkmark | | • | | | | | |
| 6A7 Guardrail Maintenance | | \checkmark | | • | | | | | | | | | | | |
| 6B1 Traffic Signal Systems | | | | | | | √ | • | | | | | | | |
| 6B2 Highway Lighting Systems | | ✓ | | | • | | | | | | | | | | |
| 6B3 Intelligent Traffic Systems | | | | | | | | • | | | | | | \checkmark | |
| 6B4 Permits | | | | | √⊙ | | | | | | | | | | |
| Group - 7 Rest Area Operations | | | | | | | | | | | | | | | |
| 7B1 Rest Area Operations | | | 1 | 1 | √⊙ | | | | | | | | | | |

Key

1/20/2005 Page 1 of 1

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Olympic Region Area 1 - CY 2004

| | 1.0 | | 1.9 | 2.0 | | 2.9 | 3.0 | | 3.9 | 4.0 | | 4.9 | 5.0 | | 5.9 |
|--|--------------|--------|--------------|-----|--------------|-----|----------|----------|-----|-----|---|-----|-----|--------------|-----|
| Activity | + | Α | - | + | В | - | + | С | - | + | D | - | + | F | - |
| Group - 1 Roadway Maintenance and Opera | tions | | | | | | | | | | | | | | |
| 1A1 Pavement Patching and Repair | \checkmark | | | | | • | | | | | | | | | |
| 1A2 Crack Sealing | | | | | | | ✓ | | • | | | | | | |
| 1A3 Shoulder Maintenance | | | ✓ | | | | • | | | | | | | | |
| 1A4 Sweeping and Cleaning | | | | | √⊙ | | | | | | | | | | |
| Group - 2 Drainage Maintenance and Slope | Repai | ir | | | | | | | | | | | | | |
| 2A1 Maintain Ditches | ✓ | | | | | | | • | | | | | | | |
| 2A2 Maintain Culverts | | | | | ✓ | | | | | • | | | | | |
| 2A3 Maintain Catch Basins and Inlets | | ✓ | | | | | • | | | | | | | | |
| 2A5 Slope Repair | \checkmark | | | | | | • | | | | | | | | |
| Group - 3 Roadside and Vegetation Manage | emen | t | | | | | | | | | | | | | |
| 3A1 Litter Pickup | | | | | | | | | | | • | | | \checkmark | |
| 3A2 Noxious Weed Control | ✓ | | | | • | | | | | | | | | | |
| 3A3 Nuisance Vegetation Control | ✓ | | | | | • | | | | | | | | | |
| 3A4 Control of Vegetation Obstructions | | | | | | | | • | | ✓ | | | | | |
| Group - 4 Bridge and Urban Tunnel Mainten | ance | and Op | erati | ons | | | | | | | | | | | |
| 4A1 Bridge Deck Repair | | | \checkmark | | | | | | • | | | | | | |
| 4A3 Bridge Cleaning | | | | | ✓ | | | • | | | | | | | |
| Group - 5 Snow and Ice Control Operations | • | | | | | | | | | | | | | | |
| 5B1 Snow and Ice Control Operations | | | | | | | • | ✓ | | | | | | | |
| Group - 6 Traffic Control Maintenance and 0 | Opera | tions | | | | | | | | | | | | | |
| 6A2 Raised/Depressed Pavement Marker Mainter | | | | | \checkmark | | | • | | | | | | | |
| 6A3 Pavement Marking Maintenance | | | | | | | | √ | | • | | | | | |
| 6A6 Guidepost Maintenance | | | | | | | √ | | | • | | | | | |
| 6A7 Guardrail Maintenance | √ | | | • | | | | | | | | | | | |

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Olympic Region Area 2 - CY 2004

| | 1.0 | | 1.9 | 2.0 | | 2.9 | 3.0 | | 3.9 | 4.0 | | 4.9 | 5.0 | | 5.9 |
|---|--------------|--------------|--------|--------------|--------------|--------------|--------------|----|-----|-----|-----|----------|-----|---|-----|
| Activity | + | Α | - | + | В | - | + | С | - | + | D | - | + | F | - |
| Group - 1 Roadway Maintenance and Opera | tions | | | | | | | | | | | | | | |
| 1A1 Pavement Patching and Repair | | | ✓ | | | • | | | | | | | | | |
| 1A2 Crack Sealing | | \checkmark | | | | | | | • | | | | | | |
| 1A3 Shoulder Maintenance | | | ✓ | | | | • | | | | | | | | |
| 1A4 Sweeping and Cleaning | | | | | • | | \checkmark | | | | | | | | |
| Group - 2 Drainage Maintenance and Slope | Repai | r | | | | | | | | | | | | | |
| 2A1 Maintain Ditches | | | | | | \checkmark | | • | | | | | | | |
| 2A2 Maintain Culverts | | | | | | | √ | | | • | | | | | |
| 2A3 Maintain Catch Basins and Inlets | | | | | ✓ | | • | | | | | | | | |
| 2A5 Slope Repair | | | | \checkmark | | | • | | | | | | | | |
| Group - 3 Roadside and Vegetation Manage | ement | t | | | | | | | | | | | | | |
| 3A1 Litter Pickup | | | | | | | | | | | ✓ • | | | | |
| 3A2 Noxious Weed Control | \checkmark | | | | \odot | | | | | | | | | | |
| 3A3 Nuisance Vegetation Control | | | | | \checkmark | • | | | | | | | | | |
| 3A4 Control of Vegetation Obstructions | | | | | | | | ✓⊙ | | | | | | | |
| Group - 4 Bridge and Urban Tunnel Mainter | ance | and Op | eratio | ons | | | | | | | | | | | |
| 4A1 Bridge Deck Repair | | | | | ✓ | | | | • | | | | | | |
| 4A3 Bridge Cleaning | | | | | \checkmark | | | • | | | | | | | |
| Group - 5 Snow and Ice Control Operations | | | | | | | | | | | | | | | |
| 5B1 Snow and Ice Control Operations | | | | ✓ | | | • | | | | | | | | |
| Group - 6 Traffic Control Maintenance and | Opera | tions | | | | - | | | | | | | | | |
| 6A2 Raised/Depressed Pavement Marker Mainte | r | | | | \checkmark | | | • | | | | | | | |
| 6A3 Pavement Marking Maintenance | | | | | | | | | | • | | ✓ | | | |
| 6A6 Guidepost Maintenance | | | | | | | | | | • | ✓ | | | | |
| 6A7 Guardrail Maintenance | | | | • | \checkmark | | | | | | | | | | |

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Olympic Region Area 3 - CY 2004

| | 1.0 | | 1.9 | 2.0 | | 2.9 | 3.0 | | 3.9 | 4.0 | | 4.9 | 5.0 | | 5.9 |
|--|----------|--------------|----------|--------------|--------------|--------------|--------------|----|-----|-----|---|-----|-----|---|-----|
| Activity | + | Α | | + | В | - | + | С | - | + | D | - | + | F | - |
| Group - 1 Roadway Maintenance and Opera | tions | | | | | | | | | | | | | | |
| 1A1 Pavement Patching and Repair | ✓ | | | | | • | | | | | | | | | |
| 1A2 Crack Sealing | | | | | | ✓ | | | • | | | | | | |
| 1A3 Shoulder Maintenance | | | | | ✓ | | • | | | | | | | | |
| 1A4 Sweeping and Cleaning | | ✓ | | | • | | | | | | | | | | |
| Group - 2 Drainage Maintenance and Slope | Repai | r | | | | | | | | | | | | | |
| 2A1 Maintain Ditches | | | | | | \checkmark | | • | | | | | | | |
| 2A2 Maintain Culverts | | | | | | | | | | • | ✓ | | | | |
| 2A3 Maintain Catch Basins and Inlets | | | | \checkmark | | | • | | | | | | | | |
| 2A5 Slope Repair | √ | | | | | | • | | | | | | | | |
| Group - 3 Roadside and Vegetation Manage | ement | t | | | | | | | | | | | | | |
| 3A1 Litter Pickup | | | | | | \checkmark | | | | | • | | | | |
| 3A2 Noxious Weed Control | | ✓ | | | • | | | | | | | | | | |
| 3A3 Nuisance Vegetation Control | | | | | ✓ | • | | | | | | | | | |
| 3A4 Control of Vegetation Obstructions | | | | | | | | √⊙ | | | | | | | |
| Group - 4 Bridge and Urban Tunnel Mainten | ance | and Op | erati | ons | | | | | | | | | | | |
| 4A1 Bridge Deck Repair | ✓ | | | | | | | | • | | | | | | |
| 4A3 Bridge Cleaning | | | | | | | \checkmark | • | | | | | | | |
| Group - 5 Snow and Ice Control Operations | | | | | | • | | | | | | | | | |
| 5B1 Snow and Ice Control Operations | | | | | \checkmark | | • | | | | | | | | |
| Group - 6 Traffic Control Maintenance and 0 | Opera | tions | | | | | | | | | | | | | |
| 6A2 Raised/Depressed Pavement Marker Mainter | | | √ | | | | | • | | | | | | | |
| 6A3 Pavement Marking Maintenance | | | | | √ | | | | | • | | | | | |
| 6A6 Guidepost Maintenance | | | | | | | √ | | | • | | | | | |
| 6A7 Guardrail Maintenance | | \checkmark | | • | | | | | | | | | | | |

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered Olympic Region Area 4 - CY 2004

| | 1.0 | | 1.9 | 2.0 | | 2.9 | 3.0 | | 3.9 | 4.0 | | 4.9 | 5.0 | | 5.9 |
|--|----------|--------------|--------------|--------------|---|--------------|-----|---|-----|-----|---|-----|-----|---|-----|
| Activity | + | Α | - | + | В | - | + | С | - | + | D | - | + | F | - |
| Group - 1 Roadway Maintenance and Opera | tions | | | | | | | | | | | | | | |
| 1A1 Pavement Patching and Repair | ✓ | | | | | • | | | | | | | | | |
| 1A2 Crack Sealing | | ✓ | | | | | | | • | | | | | | |
| 1A3 Shoulder Maintenance | | | \checkmark | | | | • | | | | | | | | |
| 1A4 Sweeping and Cleaning | | \checkmark | | | • | | | | | | | | | | |
| Group - 2 Drainage Maintenance and Slope | Repai | r | | | | | | | | | | | | | |
| 2A1 Maintain Ditches | ✓ | | | | | | | • | | | | | | | |
| 2A2 Maintain Culverts | | | | | | | | | | ✓ ⊙ | | | | | |
| 2A3 Maintain Catch Basins and Inlets | | | ✓ | | | | • | | | | | | | | |
| 2A5 Slope Repair | | | \checkmark | | | | • | | | | | | | | |
| Group - 3 Roadside and Vegetation Manage | ement | t | | | | | | | | | | | | | |
| 3A1 Litter Pickup | | | | | | | | | | ✓ | • | | | | |
| 3A2 Noxious Weed Control | | ✓ | | | • | | | | | | | | | | |
| 3A3 Nuisance Vegetation Control | | ✓ | | | | • | | | | | | | | | |
| 3A4 Control of Vegetation Obstructions | | | | | ✓ | | | • | | | | | | | |
| Group - 4 Bridge and Urban Tunnel Mainten | ance | and Op | erati | ons | | | | | | | | | | | |
| 4A1 Bridge Deck Repair | ✓ | | | | | | | | • | | | | | | |
| 4A3 Bridge Cleaning | | | | \checkmark | | | | • | | | | | | | |
| Group - 5 Snow and Ice Control Operations | | | | | | | | | | | | | | | |
| 5B1 Snow and Ice Control Operations | | | | | | \checkmark | • | | | | | | | | |
| Group - 6 Traffic Control Maintenance and 0 | Opera | tions | | | | | | | | | | | | | |
| 6A2 Raised/Depressed Pavement Marker Mainter | | | | | ✓ | | | • | | | | | | | |
| 6A3 Pavement Marking Maintenance | | | | | | ✓ | | | | • | | | | | |
| 6A6 Guidepost Maintenance | | | | ✓ | | | | | | • | | | | | |
| 6A7 Guardrail Maintenance | √ | | | • | | | | | | | | | | | |

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

*** Service Level Report By Region ***

Region: Olympic

| 1A1 - Pavement Patching and Repair SL Targett 2.99 | | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
|--|------------|----------------|-----------|-----------|------------|----------|----------|------------------------|
| 1 | Activity | Area | Sect | SF/LM | SL | SF/LM | SL | Service Level |
| Area 1 average: 194 1.2 114 1.1 1.1 1.1 2.5 | 1A1 - Pave | ement Pa | tching a | nd Repair | | | | SL Target: 2.99 |
| 2 | | | | | | | | |
| Area 2 average: 91 1.1 1504 2.5 1. Area 3 average: 237 1.2 212 1.2 1.2 Area 4 average: 28 1.0 1 1.0 1.0 Olympic Region average: 1.1 1 1.5 Activity Area Sect Spring 2004 Fall 2004 Service Level Area 1 average: 489 3.0 694 3.4 3.4 Area 2 average: 146 1.6 206 1.8 1. Area 3 average: 482 2.9 483 2.9 2. Area 4 average: 121 1.5 163 1.7 1. Olympic Region average: 2.2 2.4 2.4 Area 3 average: 5.2 2 2.4 2.4 Activity Area Sect Spring 2004 Fall 2004 Service Level Area 1 average: 121 1.5 163 1.7 1. Olympic Region average: 2.2 2.4 2.4 2.4 Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Spring 2004 Fall 2004 Service Level Activity Area Sect Service Level St. Target: 3.25 Activity Area Sect Service Level St. Target: 3.25 Activity Activi | | Area 1 a | verage: | 194 | 1.2 | 114 | 1.1 | 1.2 |
| Area 3 average 237 1.2 212 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.2 1.3 | | | | | | | | |
| Area 3 average: 237 1.2 212 1.2 1. 4 | | | verage: | 91 | 1.1 | 1504 | 2.5 | 1.8 |
| Area 4 average: 28 1.0 1 1.0 1. | | | | | | | | |
| Area 4 average: 28 1.0 1 1.0 1.5 1.5 1.0 | | _ | verage: | 237 | 1.2 | 212 | 1.2 | 1.2 |
| Spring 2004 Fall 2004 CY Avg. | | | | | | | | |
| Spring 2004 Fall 2004 Service Level | | | _ | 28 | | 1 | | 1.0 |
| Activity Area Sect LF/LM SL LF/LM SL Service Level | Olympic | Region a | verage: | | 1.1 | | 1.5 | 1.3 |
| 1 | A - 15-56- | 4 | 0(| | | | | _ |
| 1 | - | | | LF/LM | SL | LF/LM | SL | Service Level |
| Area 1 average: 489 3.0 694 3.4 3. 2 | 1A2 - Crac | |) | | <u> </u> | | <u> </u> | SL Target: 3.99 |
| Area 2 average: 146 1.6 206 1.8 1. Area 3 average: 482 2.9 483 2.9 2. 4 | | | Vorago: | 490 | 2.0 | 604 | 2.4 | 2.2 |
| Area 2 average: 146 1.6 206 1.8 1. 3 | | | iverage. | 409 | 3.0 | 094 | 3.4 | 3.2 |
| 3 | | | Vorago: | 1/6 | 1.6 | 206 | 1 2 | 1 7 |
| Area 3 average: 482 2.9 483 2.9 2. Area 4 average: 121 1.5 163 1.7 1. Olympic Region average: 2.2 2.4 2.4 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Level Service Leve | | | lverage. | 140 | 1.0 | 200 | 1.0 | |
| Area 4 average: 121 1.5 163 1.7 1. | | | verage. | 482 | 2 9 | 483 | 2 9 | 2.9 |
| Area 4 average: 121 1.5 163 1.7 1. Olympic Region average: 2.2 2.4 2.4 2. Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Level SL Target: 3.25 1 Area 1 average: 2.27% 2.1 1.37% 1.7 1. 2 Area 2 average: 1.23% 1.6 2.71% 2.4 2. 3 Area 3 average: 2.84% 2.4 2.42% 2.2 2. 4 Area 4 average: 1.41% 1.7 2.58% 2.3 2. | | | l voluge. | 402 | 2.0 | -100 | 2.0 | 2.3 |
| Olympic Region average: 2.2 2.4 2.2 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Level 1A3 - Shoulder Maintenance SL Target: 3.25 1 Area 1 average: 2.27% 2.1 1.37% 1.7 1. 2 Area 2 average: 1.23% 1.6 2.71% 2.4 2.4 2.4 2.2 2.2 4 Area 4 average: 1.41% 1.7 2.58% 2.3 2. | | | verage: | 121 | 1.5 | 163 | 1.7 | 1.6 |
| Spring 2004 Fall 2004 Sect SF SL SF SL Service Level | Olympic | | _ | | | | | 2.3 |
| Activity Area Sect % SF SL % SF SL Service Level 1A3 - Shoulder Maintenance SL Target: 3.25 SL Target: 3.25 1 1.7 | Olympic | Tregion a | TVCTage. | | | Eall 20 | | |
| 1A3 - Shoulder Maintenance SL Target: 3.25 1 Area 1 average: 2.27% 2.1 1.37% 1.7 1. 2 Area 2 average: 1.23% 1.6 2.71% 2.4 2. 3 Area 3 average: 2.84% 2.4 2.42% 2.2 2. 4 Area 4 average: 1.41% 1.7 2.58% 2.3 2. | Activity | Area | Sect | | | | | Service Level |
| 1 Area 1 average: 2.27% 2.1 1.37% 1.7 1. 2 Area 2 average: 1.23% 1.6 2.71% 2.4 2. 3 Area 3 average: 2.84% 2.4 2.42% 2.2 2. 4 Area 4 average: 1.41% 1.7 2.58% 2.3 2. | 1A3 - Sho | ⊥ ulder Mai | ntenanc | | 5 _ | , o G | | SL Target: 3.25 |
| 2 1.23% 1.6 2.71% 2.4 2. 3 3 3 3 3 3 3 4 2.4 2.42% 2.2 2.2 2. 4 <t< td=""><td></td><td>1</td><td></td><td></td><td></td><td></td><td></td><td></td></t<> | | 1 | | | | | | |
| Area 2 average: 1.23% 1.6 2.71% 2.4 2. 3 Area 3 average: 2.84% 2.4 2.42% 2.2 2. 4 Area 4 average: 1.41% 1.7 2.58% 2.3 2. | | Area 1 a | verage: | 2.27% | 2.1 | 1.37% | 1.7 | 1.9 |
| 3 2.84% 2.4 2.42% 2.2 2.2 4 | | 2 | | | | | | |
| Area 3 average: 2.84% 2.4 2.42% 2.2 2. 4 Area 4 average: 1.41% 1.7 2.58% 2.3 2. | | Area 2 a | verage: | 1.23% | 1.6 | 2.71% | 2.4 | 2.0 |
| 4 Area 4 average: 1.41% 1.7 2.58% 2.3 2. | | 3 | | | | | | |
| Area 4 average: 1.41% 1.7 2.58% 2.3 2. | | Area 3 a | verage: | 2.84% | 2.4 | 2.42% | 2.2 | 2.3 |
| | | 4 | | | | | | |
| Olympic Region average: 2 0 2 1 2 | | Area 4 a | verage: | 1.41% | 1.7 | 2.58% | 2.3 | 2.0 |
| | Olympic | Region a | verage: | | 2.0 | | 2.1 | 2.1 |

*** Service Level Report By Region ***

Region: Olympic

| | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
|------------|-----------|----------|-----------|----------|----------|-------|-----------------|
| Activity | Area | Sect | % SF | SL | % SF | SL | Service Level |
| 1A4 - Swe | eping an | d Cleani | ng | | | | SL Target: 2.75 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 12.42% | 3.2 | 5.52% | 2.1 | 2.7 |
| | 2 | | | | | | |
| | Area 2 a | verage: | 11.63% | 3.2 | 9.33% | 2.9 | 3.0 |
| | 3 | | | | | | |
| | Area 3 a | verage: | 2.55% | 1.5 | 3.24% | 1.6 | 1.0 |
| | 4 | | | | | | |
| | Area 4 a | verage: | 1.66% | 1.3 | 0.93% | 1.2 | 1.3 |
| Olympic | Region a | verage: | | 2.3 | | 2.0 | 2. |
| | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
| Activity | Area | Sect | Hrs/CLM | SL | Hrs/CLM | SL | Service Level |
| 1B1 - Safe | ty Patrol | | | <u>'</u> | | · | SL Target: 3.75 |
| | | | | | | | |
| | Area a | verage: | | | | | |
| Olympic | Region a | verage: | | | 3 | 4.7 | 4.7 |
| | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
| Activity | Area | Sect | % Full | SL | % Full | SL | Service Level |
| 2A1 - Mair | tain Ditc | hes | | <u>'</u> | | · | SL Target: 3.75 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 0% | 1.0 | 0% | 1.0 | 1.0 |
| | 2 | | | | | | |
| | Area 2 a | verage: | 5.73% | 3.1 | 3.94% | 2.7 | 2.9 |
| | 3 | | | | | | |
| | Area 3 a | verage: | 0.74% | 1.7 | 8.94% | 3.8 | 2.8 |
| | 4 | | | | | | |
| | Area 4 a | verage: | 0.01% | 1.0 | 0.21% | 1.2 | 1.1 |
| Olympic | Region a | verage: | | 1.7 | | 2.2 | 2.0 |
| | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
| Activity | Area | Sect | % Full | SL | % Full | SL | Service Level |
| 2A2 - Main | tain Culv | erts | | | | | SL Target: 4.25 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 3.85% | 2.6 | 2.78% | 2.3 | 2.4 |
| | 2 | | | | | | |
| | Area 2 a | verage: | 5% | 3.0 | 5.13% | 3.0 | 3.0 |
| | 3 | | | | | | |
| | Area 3 a | verage: | 18.37% | 4.8 | 11.9% | 4.2 | 4. |
| | 4 | | | | | | |
| | | 1 | 10.00/ | 4.2 | 44.440/ | 4.1 | 4.2 |
| | Area 4 a | verage: | 12.2% | 4.2 | 11.11% | 4. 11 | 7.4 |

*** Service Level Report By Region ***

Region: Olympic

| | | | Spring 2 | 004 | Fall 20 | 04 | CY Avg. |
|--------------------------|---------------|----------|----------------|-------|----------|----------|--------------------------|
| Activity | Area | Sect | % Full | SL | % Full | SL | Service Level |
| 2A3 - Main | tain Catc | h Basins | and Inlets | · | | 1 | SL Target: 3.25 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 0% | 1.0 | 2.2% | 1.7 | 1.4 |
| | 2 | | | | | | |
| | Area 2 a | verage: | 7.23% | 3.0 | 4.05% | 2.3 | 2.6 |
| | 3 | | | | | | |
| | Area 3 a | verage: | 9.68% | 3.3 | 0% | 1.0 | 2.2 |
| | 4 | | | | | | |
| | Area 4 a | verage: | 0% | 1.0 | 6.67% | 2.9 | 2.0 |
| Olympic | Region a | verage: | | 2.1 | | 2.0 | 2.0 |
| | _ | | Spring 2 | 004 | Fall 20 | 04 | CY Avg. |
| Activity | Area | Sect | % Def. | SL | % Def. | SL | Service Level |
| 2A4 - Main | tain Dete | ntion/Re | tention Basins | ; | | Г | SL Target: |
| | | | | | | | |
| | | verage: | | | | | |
| Olympic | Region a | verage: | 8.5% | 3.7 | | | 3.7 |
| A = 4 to = 14 c = | | 0(| Spring 2 | | Fall 20 | 1 | CY Avg. |
| Activity | Area | Sect | % CLM | SL | % CLM | SL | Service Level |
| 2A5 - Slop | | | | | | <u> </u> | SL Target: 3.25 |
| | 1 | Voragai | 0% | 1.0 | 0% | 1.0 | 1.0 |
| | Area 1 a | verage. | 076 | 1.0 | 076 | 1.0 | 1.0 |
| | 2 | | 2.82% | 2.4 | 1.33% | 1.7 | 2.0 |
| | Area 2 a | verage. | 2.0270 | 2.4 | 1.33% | 1.7 | 2.0 |
| | 3 | | 00/ | 4.0 | 00/ | 4.0 | 4.6 |
| | Area 3 a | verage: | 0% | 1.0 | 0% | 1.0 | 1.0 |
| | 4 | | 0.000/ | 0.0 | 4.000/ | 4.7 | 0.6 |
| | Area 4 a | | 2.63% | 2.3 | 1.32% | 1.7 | 2.0 |
| Olympic | Region a | verage: | | 1.7 | | 1.3 | 1.5 |
| Activity | Area | Sect | Spring 2 | | Fall 200 | 1 | CY Avg. Service Level |
| | | Ocor | EA/CLM | SL | EA/CLM | SL | |
| 3A1 - Litte | 1 | | | | | | SL Target: 4.75 |
| | Area 1 a | verage: | 2095 | 5.9 | 1181 | 5.4 | 5.6 |
| | 2 | | 2000 | 3.0 | | | |
| | Area 2 a | verage. | 854 | 4.7 | 683 | 4.4 | 4.5 |
| | 3 | | | 7.7 | | 7.7 | 7.0 |
| | Area 3 a | verage. | 220 | 2.8 | 299 | 3.2 | 3.0 |
| | | voi age. | 220 | 2.0 | 299 | J.2 | 3.0 |
| | 4 Area 4 a | verage: | 450 | 3.8 | 691 | 4.4 | 4. |
| Olympia ' | | | 400 | | 091 | | |
| Olympic | Region a | verage: | | 4.3 | | 4.3 | 4.3 |

*** Service Level Report By Region ***

Region: Olympic

| | | | Spring 20 | | Fall 200 | | CY Avg. |
|------------|-----------|----------|--------------|-----|------------|----------|------------------------|
| Activity | Area | Sect | % Roadside | SL | % Roadside | SL | Service Leve |
| 3A2 - Noxi | - | d Contro |) | | | | SL Target: 2.75 |
| | 1 | | 22/ | 4.0 | 00/ | 4.0 | |
| | Area 1 a | verage: | 0% | 1.0 | 0% | 1.0 | |
| | 2 | | | | | | |
| | Area 2 a | verage: | 0.12% | 1.1 | 0.14% | 1.1 | |
| | 3 | | | | | | |
| | Area 3 a | verage: | 0.37% | 1.4 | 0.39% | 1.4 | |
| | 4 | | | | | | |
| | Area 4 a | verage: | 0.28% | 1.3 | 1.29% | 2.2 | |
| Olympic | Region a | verage: | | 1.2 | | 1.4 | |
| | | | Spring 20 | 004 | Fall 200 |)4 | CY Avg. |
| Activity | Area | Sect | % Roadside | SL | % Roadside | SL | Service Lev |
| 3A3 - Nuis | ance Veg | etation | Control | | | | SL Target: 2.99 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 0.32% | 1.1 | 0.06% | 1.0 | |
| | 2 | | | | | | |
| | Area 2 a | verage: | 5.62% | 3.1 | 2.76% | 2.1 | |
| | 3 | | | | | | |
| | Area 3 a | verage: | 1.98% | 1.8 | 5.27% | 3.1 | |
| | 4 | | | | | | |
| | Area 4 a | verage: | 2.08% | 1.8 | 0.6% | 1.2 | |
| Olympic | Region a | verage: | | 2.0 | | 1.9 | |
| | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
| Activity | Area | Sect | % CLM | SL | % CLM | SL | Service Lev |
| 3A4 - Cont | rol of Ve | getation | Obstructions | | | <u>'</u> | SL Target: 3.75 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 2.63% | 3.6 | 5.26% | 4.7 | |
| | 2 | | | | | | |
| | Area 2 a | verage: | 9.86% | 6.0 | 0% | 1.0 | |
| | 3 | | | | | | |
| | Area 3 a | verage: | 4% | 4.2 | 1.33% | 2.8 | |
| | 4 | | | | | | |
| | Area 4 a | verage: | 2.63% | 3.6 | 0% | 1.0 | |
| Olympic | Region a | verage: | | 4.3 | | 2.4 | |
| | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
| Activity | Area | Sect | Score | SL | Score | SL | Service Lev |
| 3A5 - Lanc | scape M | aintenar | | | | | SL Target: 3.9 |
| | | | | | | | <u> </u> |
| | Area a | verage: | | | | | |
| | D: | verage: | | | 5.2 | 3.6 | |

*** Service Level Report By Region ***

Region: Olympic

| AA1 - Bridge Deck Repair St. Target: 3.99 | | - | | Spring 2 | 004 | Fall 200 |)4 | CY Avg. |
|--|-------------|-----------|----------|-----------------|------|-------------|-----|-----------------|
| 1 | Activity | Area | Sect | % Def. | SL | % Def. | SL | Service Level |
| Area 1 average: 0.002% 1.8 1 2 | 4A1 - Bridg | je Deck l | Repair | | | | | SL Target: 3.99 |
| Area 2 average: 0.0098% 2.6 2 3 | | | | | | | | |
| Area 2 average: 0.0098% 2.6 2 3 | • | Area 1 a | verage: | | | 0.002% | 1.8 | 1.8 |
| Area 4 average: 0% 1.0 1 | | | | | | | | |
| Area 3 average: 0% 1.0 1 Area 4 average: 0.0004% 1.2 1 Olympic Region average: 5.1.6 1 Activity Area Sect Score SL SL Target: 2.75 | , | Area 2 a | verage: | | | 0.0098% | 2.6 | 2.6 |
| A | | | | | | | | |
| Area 4 average: 0.0004% 1.2 1 Olympic Region average: 1.6 1.6 1 Activity | • | Area 3 a | verage: | | | 0% | 1.0 | 1.0 |
| Olympic Region average: | | | | | | | | |
| Activity Area Sect Spring 2004 Fall 2004 Scrvice Leve | · | Area 4 a | verage: | | | 0.0004% | 1.2 | 1.2 |
| Activity Area Sect % Completed SL Service Leve 4A2 - Structural Bridge Repair SL Target: 3.75 St. Target: 3.75 St. Target: 3.75 Area average: 77.14% 3.2 3 Olympic Region average: Spring 2004 Fall 2004 CY Avg. Service Leve 4A3 - Bridge Cleaning St. Target: 3.75 St. Target: 3.75 2.3 2 Area 1 average: 3.57 2.3 2 Area 2 average: 4.18 2.6 2 Area 3 average: 5.3 3.2 3 Area 4 average: 3.2 2.1 2 Olympic Region average: 2.5 2 2 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Leve 4B1 - Movable and Floating Bridge Operations St. Target: 2.75 2.1 2 Olympic Region average: 2.35% 2.1 2 Olympic Region average: 2.35% 2.1 2 Area average: 2.5004 Fall 2004 CY Avg. Servic | Olympic F | Region a | verage: | | | | 1.6 | 1.0 |
| Area average: | | | | Spring 2 | 004 | Fall 200 |)4 | |
| Area average: Olympic Region average: Activity | | | | • | SL | % Completed | SL | Service Level |
| Note Sect Spring 2004 Fall 2004 Service Leve Service L | 4A2 - Struc | tural Bri | dge Rep | pair | П | Ţ | | SL Target: 3.75 |
| Note Sect Spring 2004 Fall 2004 Service Leve Service L | | | | | | | | |
| Spring 2004 Fall 2004 Service Leve | | | _ | | | | | |
| Activity Area Sect Score SL Score SL Service Leve | Olympic F | Region a | verage: | | | 77.14% | 3.2 | 3.2 |
| At Area 1 average: 3.57 2.3 2 2 | A - 45-46- | | 01 | Spring 2 | | Fall 200 | | |
| 1 | | | | Score | SL | Score | SL | Service Level |
| Area 1 average: 3.57 2.3 2 Area 2 average: 4.18 2.6 2 Area 3 average: 5.3 3.2 3 Area 4 average: 3.2 2.1 2 Olympic Region average: 2.5 2 Activity Area Sect Spring 2004 Fall 2004 SL Service Leve 4B1 - Movable and Floating Bridge Operations SL Target: 2.75 Area average: 2.35% 2.1 2 Spring 2004 Fall 2004 SL Target: 2.75 Area average: 2.35% 2.1 2 Activity Area Sect Score SL Score SL Service Leve Servi | 4A3 - Bridg | 1 | ing | | | T | | SL Target: 3.75 |
| 2 | | | | | | 2.57 | 2.2 | 2.1 |
| Area 2 average: | • | _ | verage: | | | 3.57 | 2.3 | 2 |
| 3 | | | | | | 1.40 | 0.0 | 0.4 |
| Area 3 average: 5.3 3.2 3.2 3.2 4 | | | verage: | | | 4.18 | 2.0 | 2.0 |
| Area 4 average: Olympic Region average: Spring 2004 Activity Area Sect Spring 2004 Spring 2004 Fall 2004 CY Avg. Service Leve 4B1 - Movable and Floating Bridge Operations SL Target: 2.75 Area average: Olympic Region average: Spring 2004 Fall 2004 CY Avg. Service Leve SL Target: 2.75 Area average: CY Avg. Service Leve SL Target: 2.75 SL Target: 2.75 Activity Area Sect Score SL Score SL Score SL Target: 2.75 Area average: | | | | | | 5.0 | | |
| Area 4 average: Olympic Region average: Spring 2004 Activity Area Sect Spring 2004 SL Service Leve SL Target: 2.75 Area average: Olympic Region average: Spring 2004 Activity Area Sect Spring 2004 SL Service Leve SL Target: 2.75 Area average: CY Avg. Service Leve SL Target: 2.75 Activity Area Sect Spring 2004 Activity Area Sect Spring 2004 Fall 2004 CY Avg. CY Avg. Service Leve Score SL Score SL Service Leve Service Leve Area average: Area average: Area average: Area average: | į | | verage: | | | 5.3 | 3.2 | 3.2 |
| Olympic Region average: Spring 2004 Fall 2004 CY Avg. Service Level | | | | | | | | |
| Activity Area Sect Spring 2004 Fall 2004 SL Service Level 4B1 - Movable and Floating Bridge Operations SL Target: 2.75 Area average: 2.35% 2.1 2 Olympic Region average: 5.25 Score SL Score SL Service Level 4B2 - Keller Ferry Operations SL Target: 2.75 Area average: 2.35% SL Target: 2.75 Service Level Area average: SL Score SL Score SL Target: 2.75 | | | • | | | 3.2 | | 2.′ |
| Activity Area Sect % Delayed SL % Delayed SL Service Level 4B1 - Movable and Floating Bridge Operations Area average: Olympic Region average: Spring 2004 Activity Area Sect Score SL Score SL Score SL Target: 2.75 Area average: Area sect Score SL Score SL Score SL Target: 2.75 | Olympic F | Region a | verage: | | | | | 2.5 |
| 4B1 - Movable and Floating Bridge Operations Area average: Olympic Region average: Schematic | Activity | Area | Soct | | | | | |
| Area average: | | | | - | | % Delayed | SL | |
| Olympic Region average: 2.35% 2.1 2 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Level 4B2 - Keller Ferry Operations SL Target: 2.75 | 4B1 - Mova | ible and | Floating | g Bridge Operat | lons | | | SL Target: 2.75 |
| Olympic Region average: 2.35% 2.1 2 Activity Area Sect Spring 2004 Fall 2004 CY Avg. Service Leve 4B2 - Keller Ferry Operations SL Target: 2.75 | | Area a | verage: | | | | | |
| Activity Area Sect Score SL Score SL Service Level 4B2 - Keller Ferry Operations SL Target: 2.75 Area average: | Olympia F | | _ | | | 2.25% | 2.1 | 2 / |
| Activity Area Sect Score SL Score SL Service Level 4B2 - Keller Ferry Operations SL Target: 2.75 Area average: | Olympic r | Tegion a | lverage. | | 004 | | | |
| 4B2 - Keller Ferry Operations SL Target: 2.75 Area average: | Activity | Area | Sect | | 1 | | | |
| Area average: | | | | | SL | Score | SL | |
| | 704 - Neile | | Poratio | | | | | or rarget: 2./5 |
| | | Area a | verage: | | | | | |
| CIVIDIC DEUIDII AVEIAUE. | Olympic F | | _ | | | <u> </u> | | |

*** Service Level Report By Region ***

Region: Olympic

| Region. O | | | Spring 20 | 204 | Fall 200 | 04 | CY Avg. |
|-------------------|---|---------------------------------|--|-------------------------------|------------------------------------|-----------------|---|
| Activity | Area | Sect | Closure/Year | SL | Closure/Year | SL | Service Level |
| 4B3 - Urba | an Tunnel | Svstem | | <u> </u> | 0.000.0, 100. | U | SL Target: 2.99 |
| | | | | | | | OL Target. 2.33 |
| | Area a | verage: | | | | | |
| Olympic | | _ | | | | | |
| <u> </u> | | | Spring 20 | 004 | Fall 200 | 04 | CY Avg. |
| Activity | Area | Sect | Score | SL | Score | SL | Service Level |
| 5B1 - Sno | w and Ice | Contro | l Operations | | | | SL Target: |
| | 1 | | | | | | |
| | Area 1 a | verage: | 3.6 | 3.6 | | | 3.6 |
| | 2 | | | | | | |
| | Area 2 a | verage: | 2.2 | 2.3 | | | 2.3 |
| | 3 | | | | | | |
| | Area 3 a | verage: | 2.4 | 2.4 | | | 2.4 |
| | 4 | | | | | | |
| | Area 4 a | verage: | 3 | 3.0 | | | 3.0 |
| Olympic | Region a | verage: | | 2.8 | | | 2.8 |
| | | | Spring 20 | 004 | Fall 200 |)4 | CY Avg. |
| Activity | Area | Sect | % Def. | SL | % Def. | SL | Service Level |
| 6A1 - Pave | ement Str | iping M | aintenance | | | | SL Target: 2.99 |
| | | | | | | | |
| | Aroa a | | | | | | |
| <u> </u> | Alca a | verage: | | | | | |
| Olympic | Region a | _ | | 2.3 | 0.73% | 1.7 | 2.0 |
| | | _ | | | 0.73% Fall 20 0 | | CY Avg. |
| Olympic Activity | | _ | 2.35% | | | | |
| Activity | Region a | verage: | 2.35% Spring 2 0 | 004 SL | Fall 200 % Def. | 04 | CY Avg. |
| Activity | Area sed/Depre | Sect | 2.35% Spring 20 % Def. Evement Marker | 004 SL Maintenar | Fall 200 % Def. | SL | CY Avg. Service Level SL Target: 3.75 |
| Activity | Area sed/Depre | Sect | 2.35% Spring 20 % Def. | 004 SL | Fall 200 % Def. | 04 | CY Avg. Service Level SL Target: 3.75 |
| Activity | Area sed/Depre 1 Area 1 a | Sect essed Pa | 2.35% Spring 20 % Def. evement Marker 12.85% | SL Maintenar 3.3 | Fall 200 % Def. nce 4.75% | 04 SL 1.9 | CY Avg. Service Level SL Target: 3.75 |
| Activity | Area ed/Depre | Sect essed Pa | 2.35% Spring 20 % Def. Evement Marker | 004 SL Maintenar | Fall 200 % Def. | SL | CY Avg. Service Level SL Target: 3.75 |
| Activity | Area Area 1 a 2 Area 2 a | Sect essed Pa | 2.35% Spring 20 % Def. evement Marker 12.85% 8.39% | SL Maintenar 3.3 2.7 | Fall 200 % Def. nce 4.75% | 04 SL 1.9 | CY Avg. Service Level SL Target: 3.75 |
| Activity | Area Sed/Depre 1 Area 1 a 2 Area 2 a | Sect essed Pa | 2.35% Spring 20 % Def. evement Marker 12.85% | SL Maintenar 3.3 | Fall 200 % Def. nce 4.75% | 04 SL 1.9 | CY Avg. Service Level SL Target: 3.75 |
| Activity | Area Area 1 a 2 Area 2 a | Sect essed Pa | 2.35% Spring 20 % Def. evement Marker 12.85% 8.39% | SL Maintenar 3.3 2.7 | Fall 200 % Def. nce 4.75% | 1.9 | CY Avg. Service Level SL Target: 3.75 |
| Activity | Area 1 a 2 Area 2 a Area 3 a | verage: ssed Pa verage: verage: | 2.35% Spring 20 % Def. evement Marker 12.85% 8.39% | SL Maintenar 3.3 2.7 | Fall 200 % Def. nce 4.75% | 1.9 | CY Avg. Service Level SL Target: 3.75 2.6 |

*** Service Level Report By Region ***

Region: Olympic

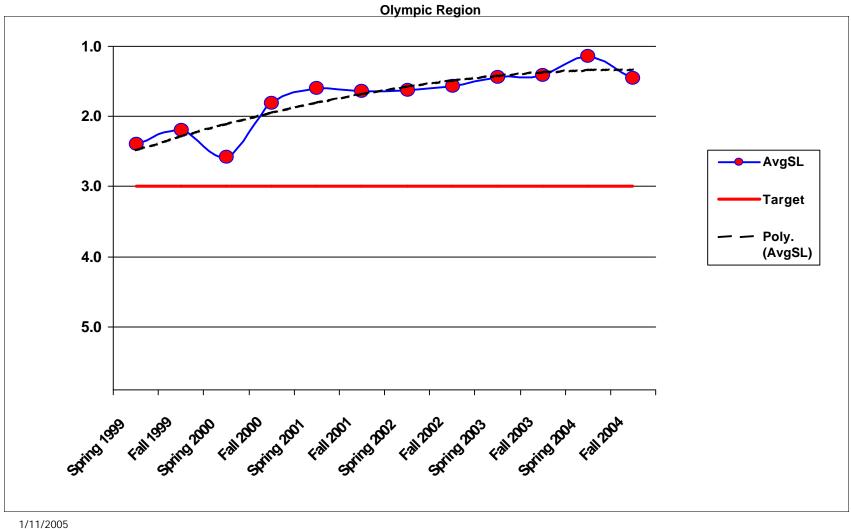
| | | | Spring 20 | 004 | Fall 200 |)4 | CY Avg. |
|-------------------|---|---|--|-------------------|---|-------------------------------|--|
| Activity | Area | Sect | % Def. | SL | % Def. | SL | Service Level |
| 6A3 - Pave | ement Ma | rking Ma | aintenance | | | | SL Target: 4.25 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 14.41% | 3.4 | 13.89% | 3.4 | 3.4 |
| | 2 | | | | | | |
| | Area 2 a | verage: | 18.99% | 3.9 | 47.62% | 5.9 | 4.9 |
| | 3 | | | | | | |
| | Area 3 a | verage: | 1.64% | 1.8 | 14.71% | 3.5 | 2.6 |
| | 4 | | | | | | |
| | Area 4 a | verage: | 10.81% | 3.1 | 6.25% | 2.5 | 2.8 |
| Olympic | Region a | verage: | | 3.1 | | 3.8 | 3.4 |
| | | | Spring 20 | 004 | Fall 200 |)4 | CY Avg. |
| Activity | Area | Sect | % Def. | SL | % Def. | SL | Service Level |
| 6A4 - Regu | ulatory Si | ign Main | tenance | | | | SL Target: 3.75 |
| | | | | | | | |
| | Area a | verage: | | | | | |
| Olympic | Region a | verage: | 7.43% | 4.5 | 7.43% | 4.5 | 4.5 |
| | | | Spring 20 | 004 | Fall 200 |)4 | CY Avg. |
| Activity | Area | Sect | % Def. | SL | % Def. | SL | Service Level |
| | | | | | 70 2 0 | OL . | |
| 6A5 - Guid | de Sign M | laintenar | nce | | 70 2 611 | OL | SL Target: 2.99 |
| 6A5 - Guic | | | nce | | 70 2011 | OL . | |
| | Area a | verage: | | | | | SL Target: 2.99 |
| 6A5 - Guid | Area a | verage: | 10.28% | 4.1 | 10.28% | 4.1 | |
| Olympic | Area a | verage: verage: | 10.28% Spring 2 0 | 4.1 | 10.28% Fall 200 | 4.1 | SL Target: 2.99 4.1 CY Avg. |
| Olympic Activity | Area a Region a | verage: verage: | 10.28% Spring 20 % Def. | 4.1 | 10.28% | 4.1 | SL Target: 2.99 |
| Olympic | Area a Region a Area depost Ma | verage: verage: | 10.28% Spring 20 % Def. | 4.1 | 10.28% Fall 200 | 4.1 | SL Target: 2.99 4.1 CY Avg. |
| Olympic Activity | Area a Region a Area depost Ma | verage: verage: Sect | 10.28% Spring 20 % Def. | 4.1 004 SL | 10.28% Fall 200 % Def. | 4.1 04 SL | SL Target: 2.99 4.1 CY Avg. Service Level SL Target: 4.25 |
| Olympic Activity | Area a Region a Area depost Ma 1 Area 1 a | verage: verage: Sect | 10.28% Spring 20 % Def. | 4.1 | 10.28% Fall 200 | 4.1 | SL Target: 2.99 4.1 CY Avg. Service Level SL Target: 4.25 |
| Olympic Activity | Area a Region a Area depost Ma 1 Area 1 a | verage: verage: Sect aintenance verage: | 10.28% Spring 20 % Def. ce 8.99% | 3.8 | 10.28% Fall 200 % Def. 3.65% | 4.1 04 SL 2.7 | SL Target: 2.99 4.1 CY Avg. Service Level SL Target: 4.25 3.2 |
| Olympic Activity | Area a Region a Area depost Ma 1 Area 1 a 2 Area 2 a | verage: verage: Sect aintenance verage: | 10.28% Spring 20 % Def. | 4.1 004 SL | 10.28% Fall 200 % Def. | 4.1 04 SL | SL Target: 2.99 4.1 CY Avg. Service Level SL Target: 4.25 3.2 |
| Olympic Activity | Area a Region a Area lepost Ma 1 Area 1 a 2 Area 2 a | verage: Sect aintenance verage: verage: | 10.28% Spring 20 % Def. ce 8.99% | 3.8 4.1 | 10.28% Fall 200 % Def. 3.65% | 4.1 04 SL 2.7 5.3 | SL Target: 2.99 4.1 CY Avg. Service Level SL Target: 4.25 3.2 |
| Olympic Activity | Area a Region a Area depost Ma 1 Area 1 a 2 Area 2 a | verage: Sect aintenance verage: verage: | 10.28% Spring 20 % Def. ce 8.99% | 3.8 | 10.28% Fall 200 % Def. 3.65% | 4.1 04 SL 2.7 | SL Target: 2.99 4.1 CY Avg. Service Level SL Target: 4.25 3.2 |
| Olympic Activity | Area a Region a Area lepost Ma 1 Area 1 a 2 Area 2 a 3 Area 3 a | verage: Sect aintenance verage: verage: verage: | 10.28% Spring 20 % Def. ce 8.99% 11.32% | 3.8 4.1 3.2 | 10.28% Fall 200 % Def. 3.65% 23.42% 4.48% | 4.1 04 SL 2.7 5.3 | SL Target: 2.99 4.1 CY Avg. Service Level SL Target: 4.25 3.2 4.7 |
| Olympic Activity | Area a Region a Area Area 1 Area 1 a 2 Area 2 a 3 Area 3 a 4 Area 4 a | verage: Sect aintenance verage: verage: verage: | 10.28% Spring 20 % Def. ce 8.99% | 3.8 4.1 | 10.28% Fall 200 % Def. 3.65% | 4.1 04 SL 2.7 5.3 | SL Target: 2.99 4.1 CY Avg. Service Level |

*** Service Level Report By Region ***

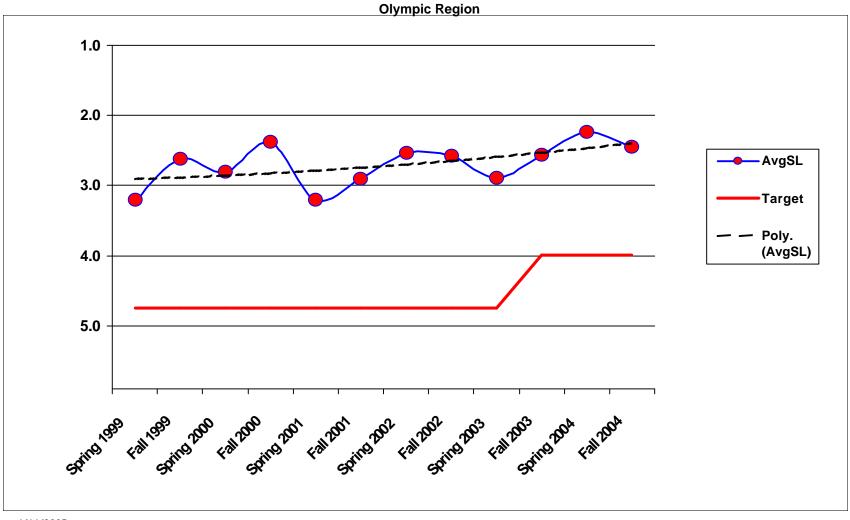
Region: Olympic

| Activity | | Sect | Spring 2004 | | Fall 200 |)4 | CY Avg. |
|-------------------------|-----------|-----------|--------------------|----------|--------------|-----|------------------------|
| | Area | | % Def. | SL | % Def. | SL | Service Level |
| 6A7 - Guar | drail Mai | intenanc | е | | | | SL Target: 2.25 |
| | 1 | | | | | | |
| | Area 1 a | verage: | 0.41% | 1.4 | 0.01% | 1.0 | 1.2 |
| | 2 | | | | | | |
| | Area 2 a | verage: | 1.95% | 2.5 | 1.7% | 2.3 | 2.4 |
| | 3 | | | | | | |
| | Area 3 a | verage: | 0.59% | 1.6 | 0.19% | 1.2 | 1.4 |
| | 4 | | | | | | |
| | Area 4 a | verage: | 0.16% | 1.2 | 0.18% | 1.2 | 1.2 |
| Olympic Region average: | | | 1.7 | | 1.4 | 1.9 | |
| Activity | Area | Sect | Spring 2004 | | Fall 2004 | | CY Avg. |
| | | | Rep./Sig./Yr | SL | Rep./Sig./Yr | SL | Service Level |
| 6B1 - Traff | ic Signal | System | s | ' | | • | SL Target: 3.75 |
| | | | | | | | |
| | Area a | verage: | | | | | |
| Olympic I | Region a | verage: | | | 1.22 | 3.2 | 3.2 |
| | | Sect | Spring 2004 | | Fall 2004 | | CY Avg. |
| Activity | Area | | % MIfnctn | SL | % MIfnctn | SL | Service Level |
| 6B2 - High | way Ligh | ting Sys | stems | | | _ | SL Target: 2.75 |
| | | | | | | | |
| | Area a | verage: | | | | | |
| Olympic I | Region a | verage: | 1.28% | 1.3 | 3.69% | 1.7 | 1.5 |
| Activity | Area | Sect | Spring 2004 | | Fall 2004 | | CY Avg. |
| | | | Rep./ITS/Yr | SL | Rep./ITS/Yr | SL | Service Level |
| 6B3 - Intell | igent Tra | offic Sys | tems | | | | SL Target: 3.75 |
| | | | | | | | |
| | Area a | verage: | | | | | |
| | Region a | verage: | | | 3.54 | 5.5 | 5.5 |
| Olympic I | kegion a | | Spring 2004 | | Fall 2004 | | CY Avg. |
| | | | Spring 20 | 04 | raii 200 | 7 | |
| Olympic I | Area | Sect | Spring 20 Score | 04 SL | Score | SL | Service Level |
| | Area | | Score | | | | |
| Activity | Area Op | erations | Score | | | | Service Level |
| Activity | Area Op | | Score | | | | Service Level |

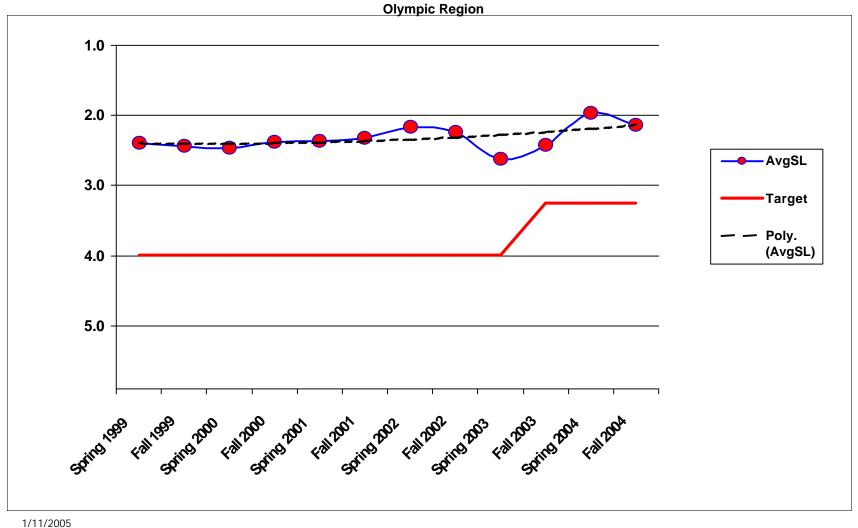
1A1 - Pavement Patching and Repair



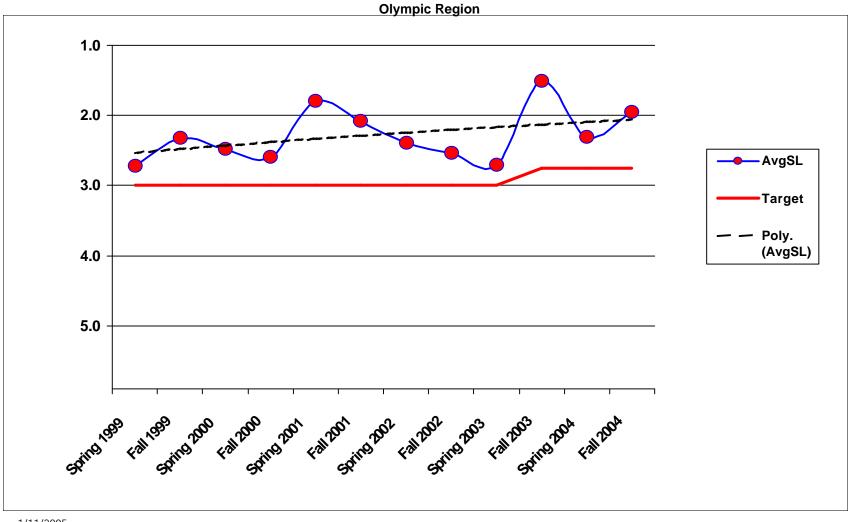
1A2 - Crack Sealing



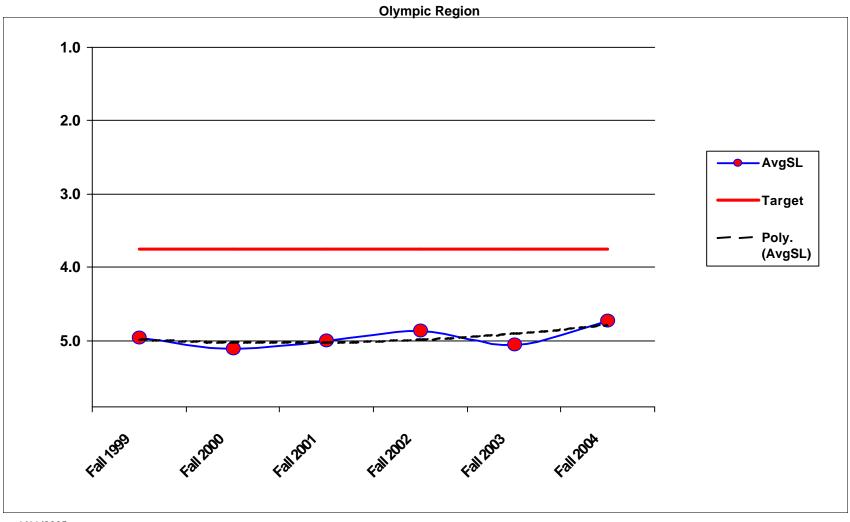
1A3 - Shoulder Maintenance



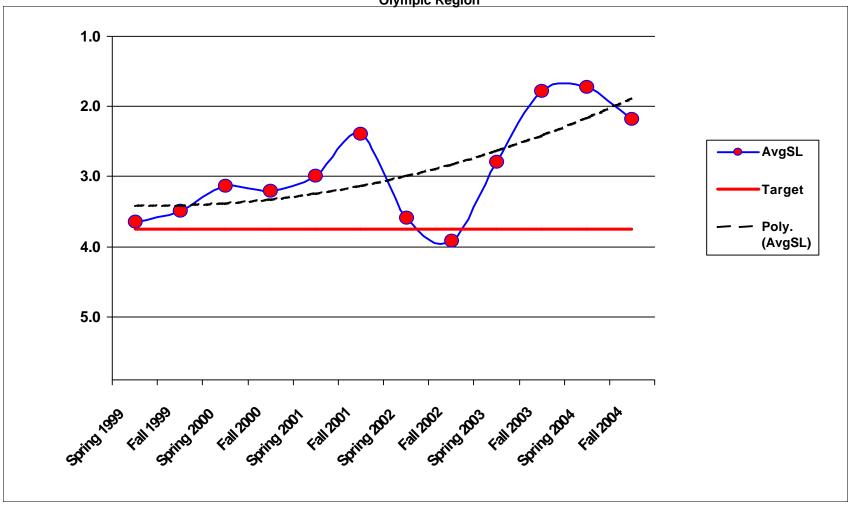
1A4 - Sweeping and Cleaning



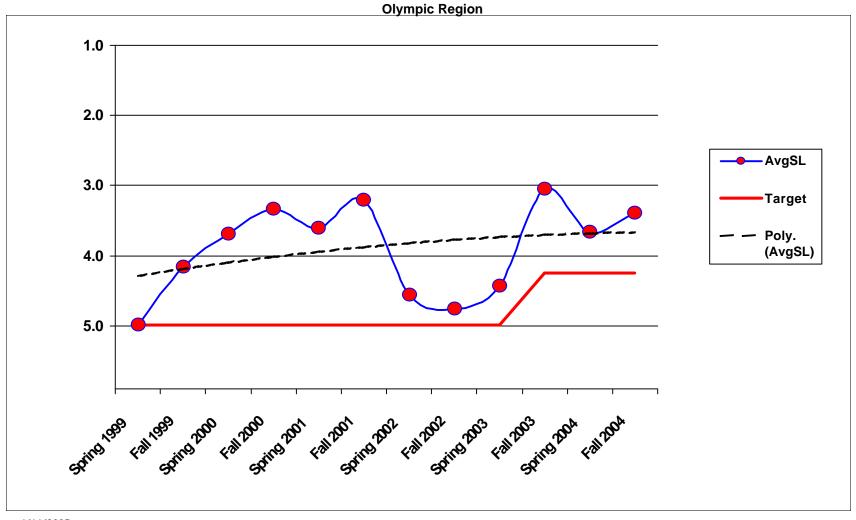
1B1 - Safety Patrol



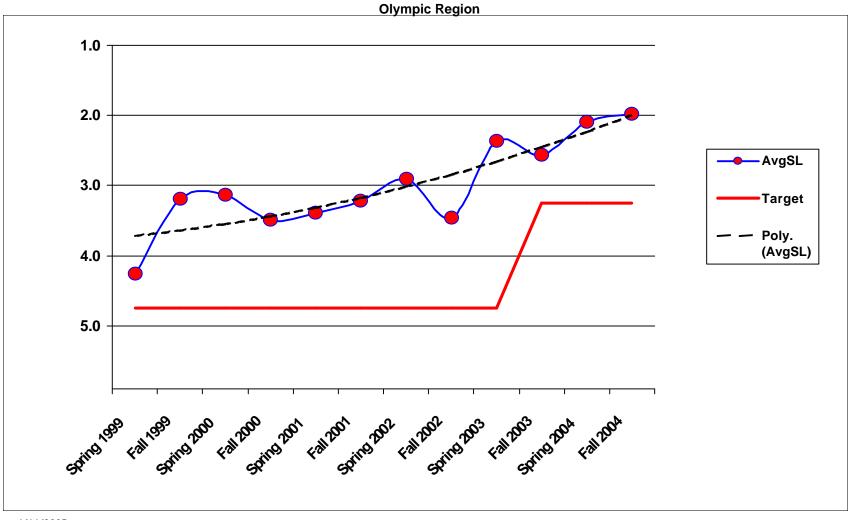
2A1 - Maintain Ditches
Olympic Region



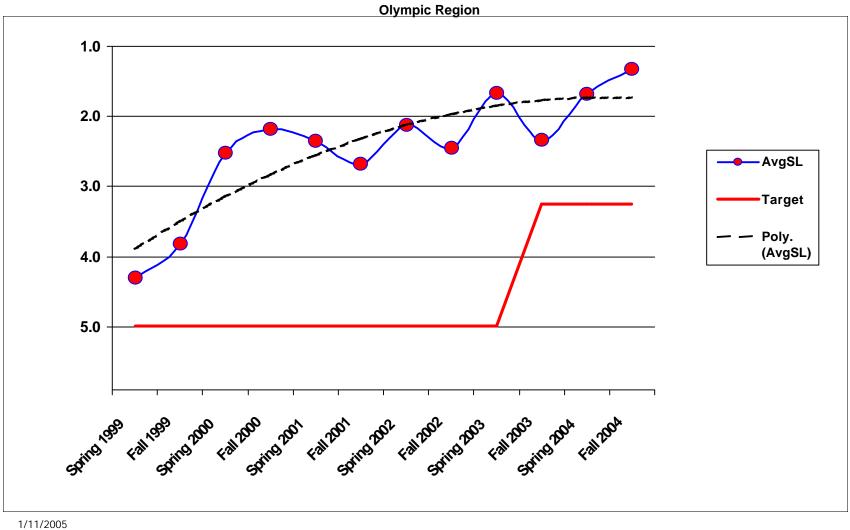
2A2 - Maintain Culverts



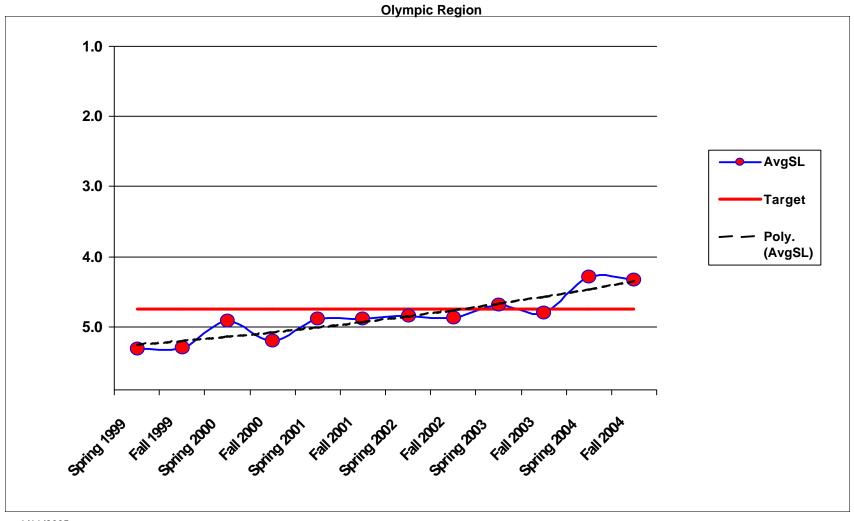
2A3 - Maintain Catch Basins and Inlets



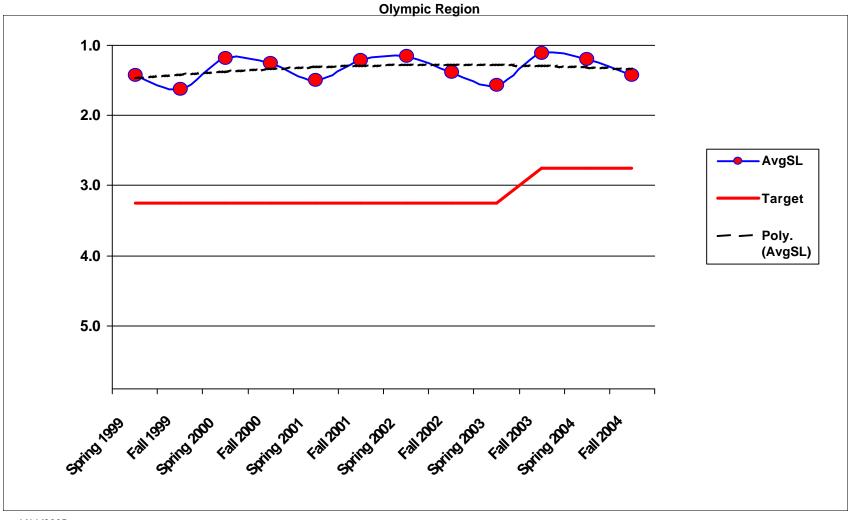
2A5 - Slope Repair



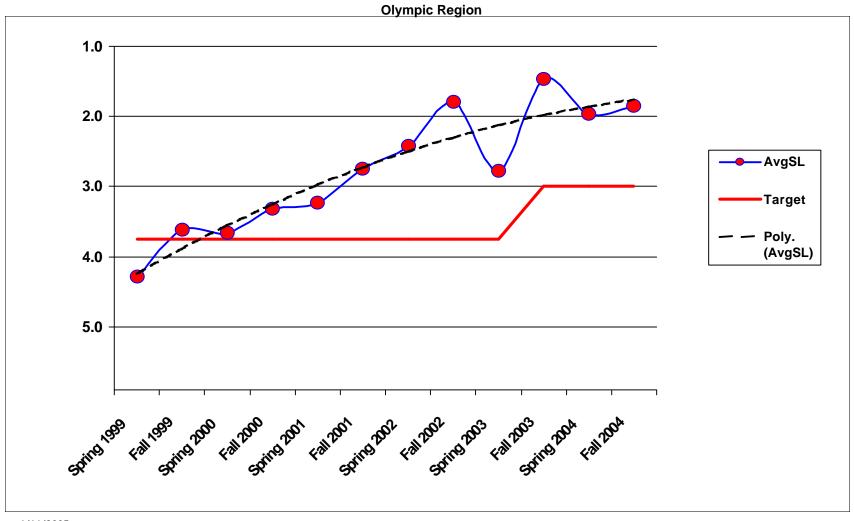
3A1 - Litter Pickup



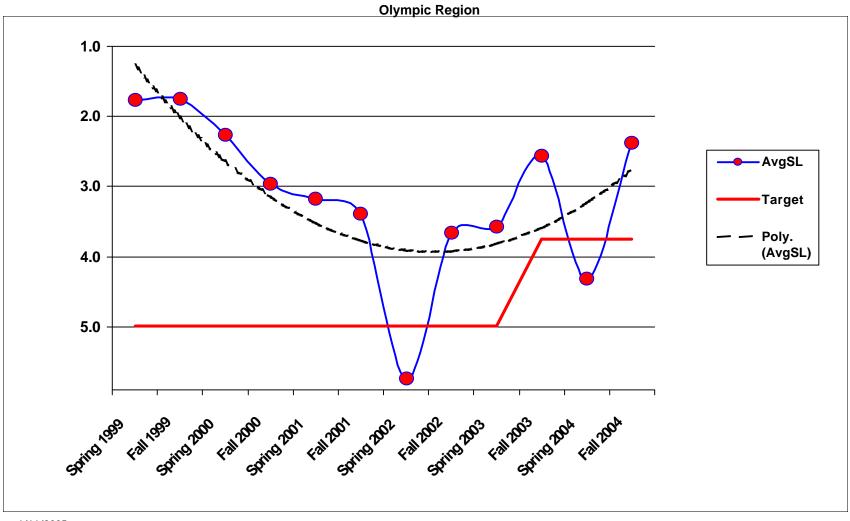
3A2 - Noxious Weed Control



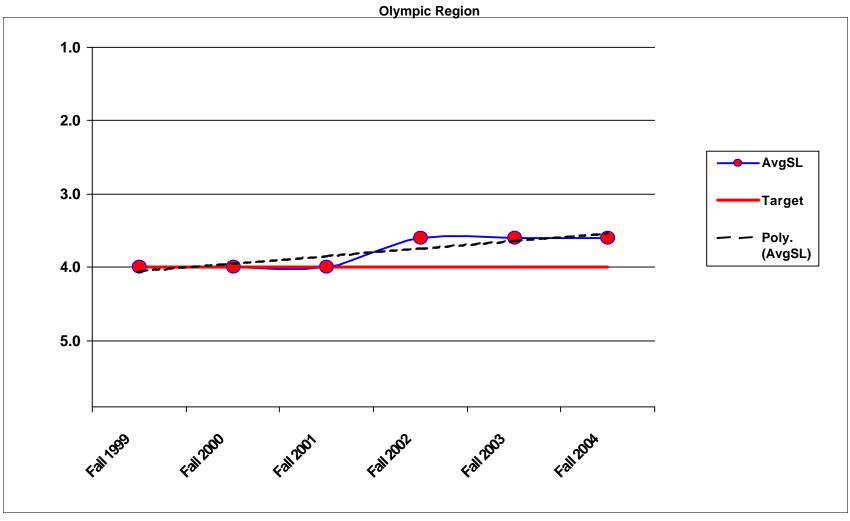
3A3 - Nuisance Vegetation Control



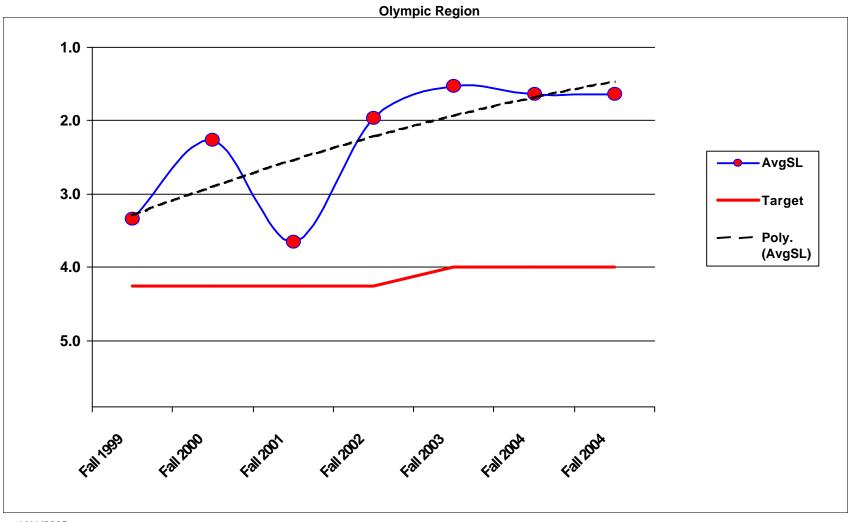
3A4 - Control of Vegetation Obstructions



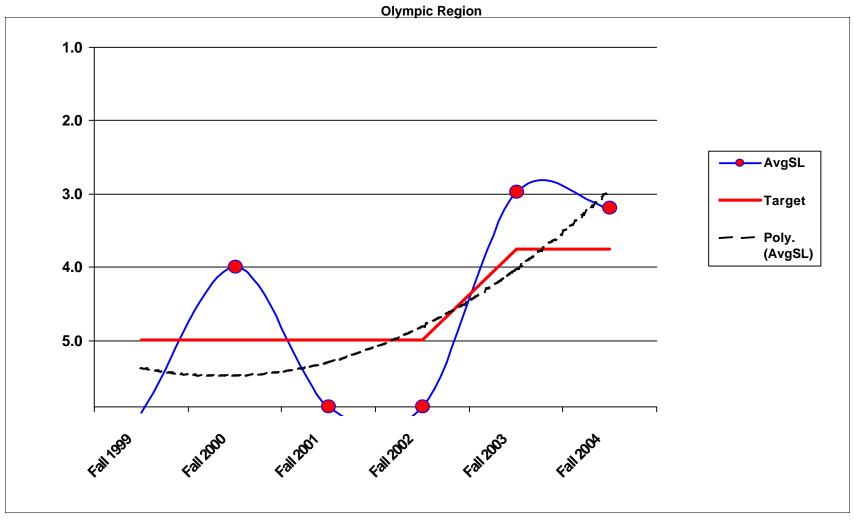
3A5 - Landscape Maintenance



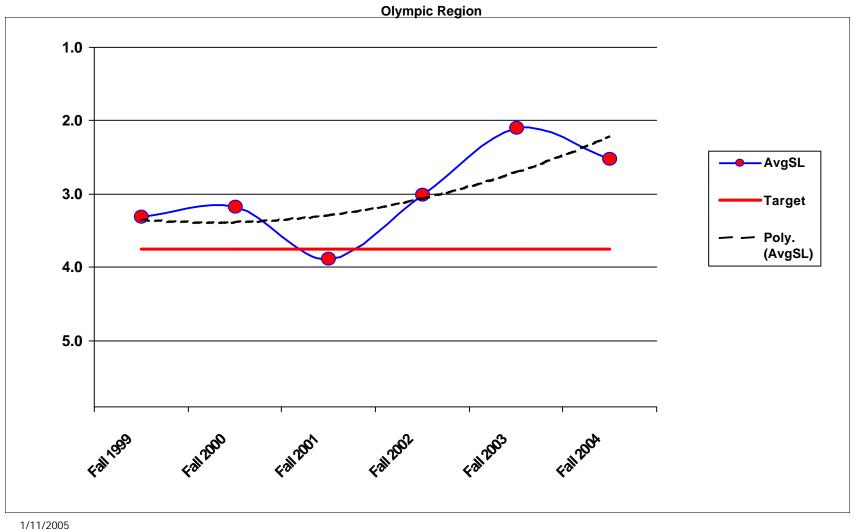
4A1 - Bridge Deck Repair



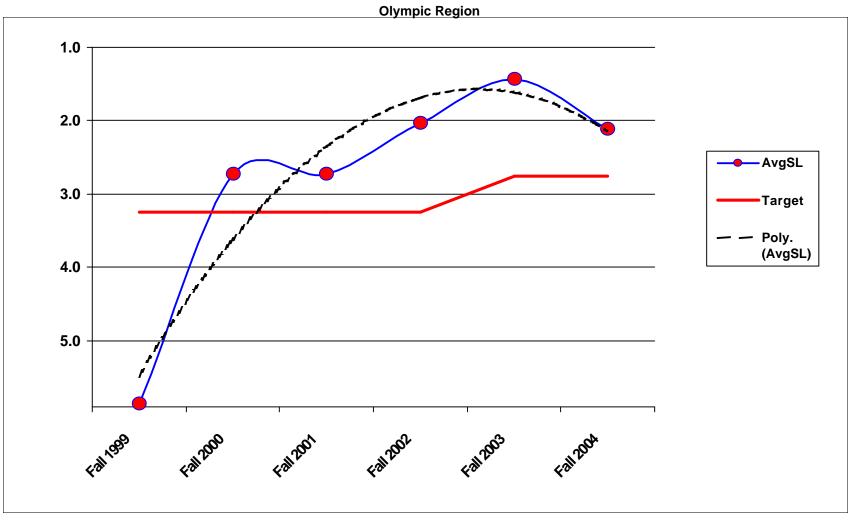
4A2 - Structural Bridge Repair



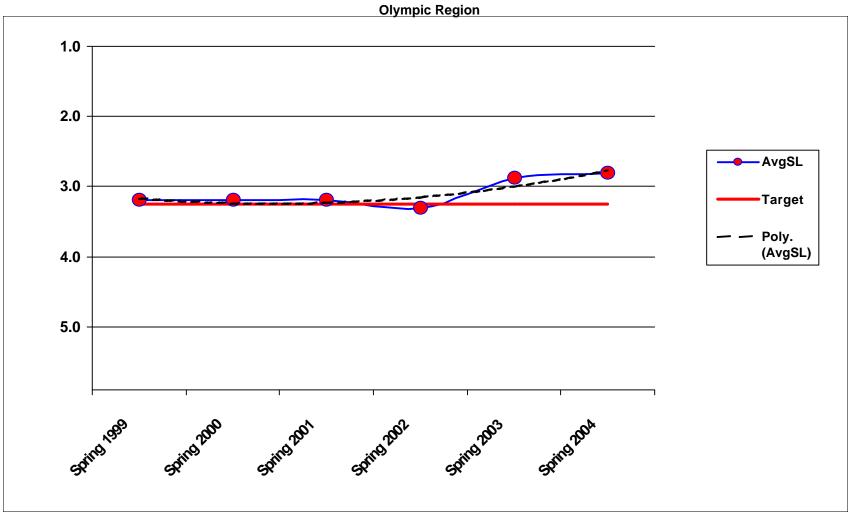
4A3 - Bridge Cleaning



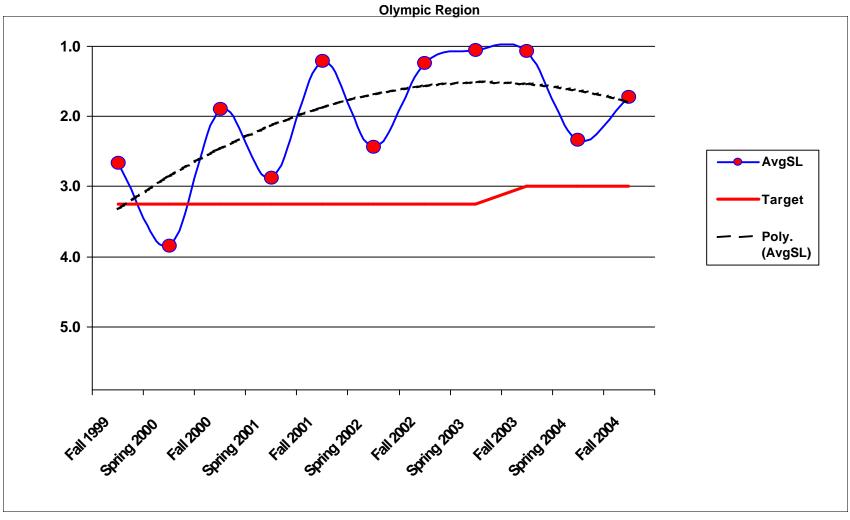
4B1 - Movable and Floating Bridge Operations



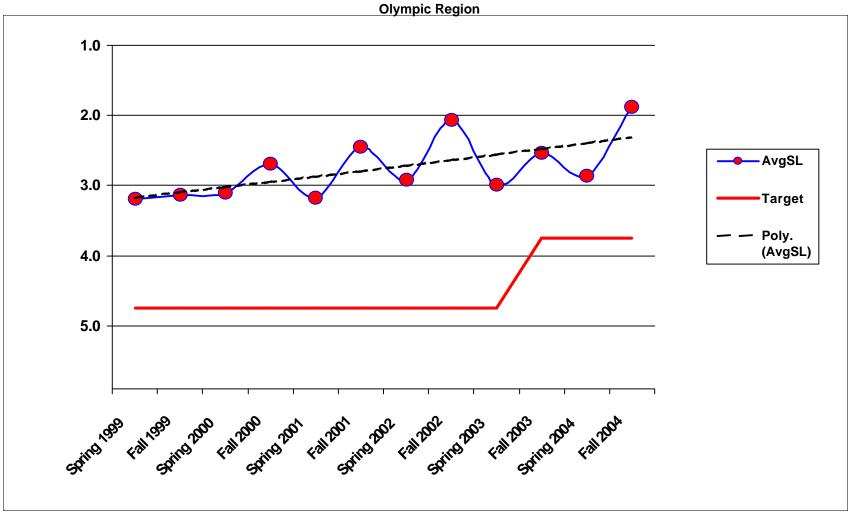
5B1 - Snow and Ice Control Operations



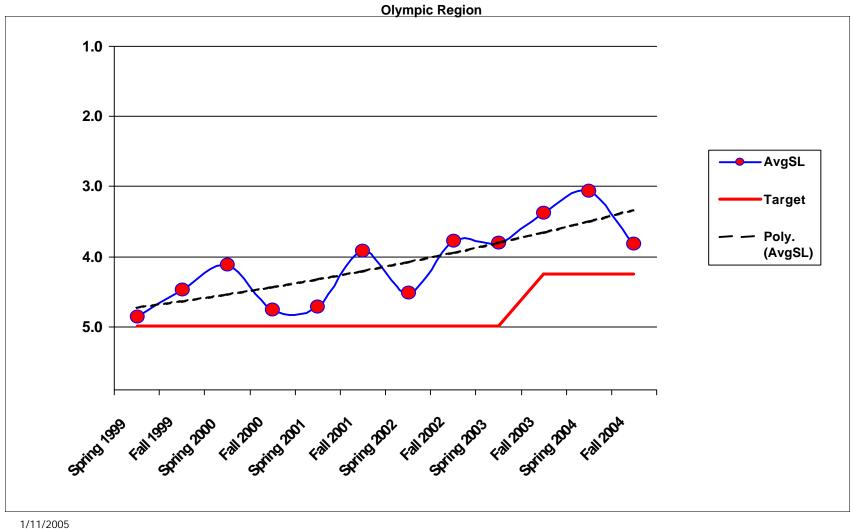
6A1 - Pavement Striping Maintenance



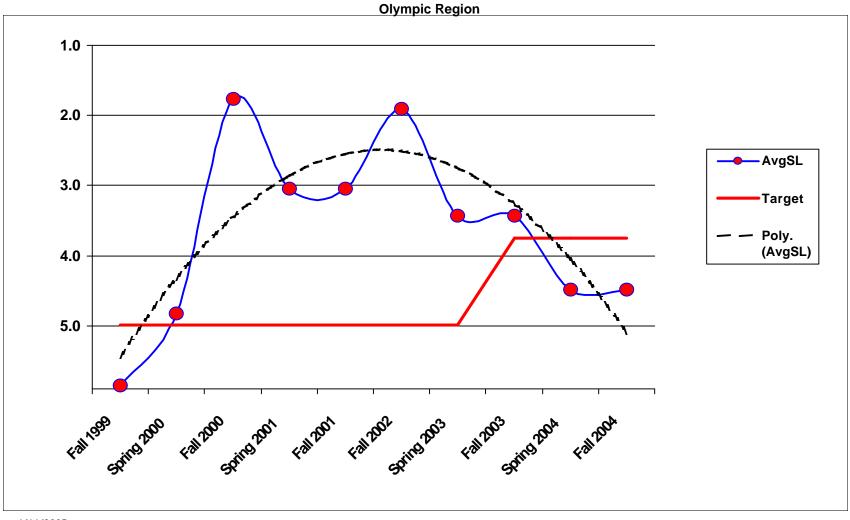
6A2 - Raised/Depressed Pavement Marker Maintenance



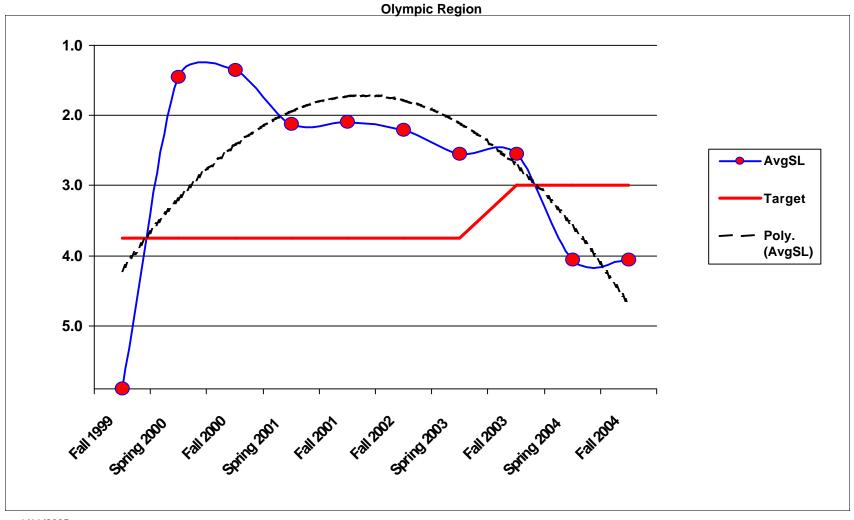
6A3 - Pavement Marking Maintenance



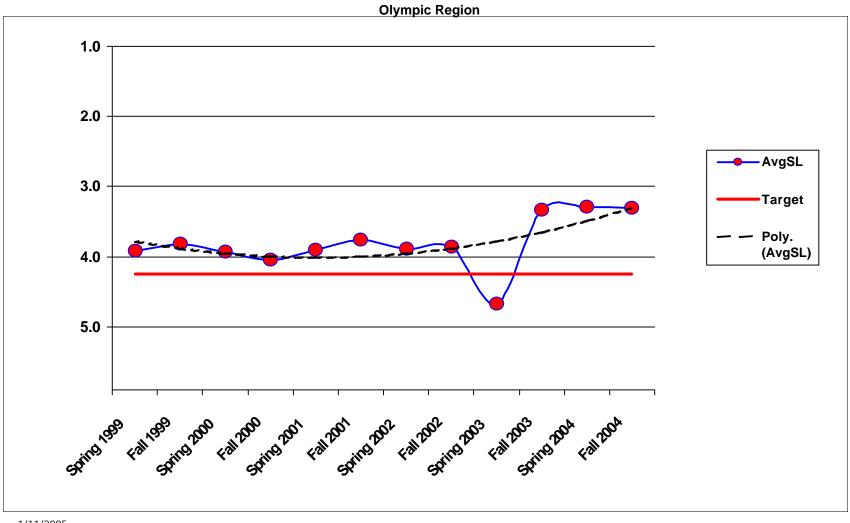
6A4 - Regulatory Sign Maintenance



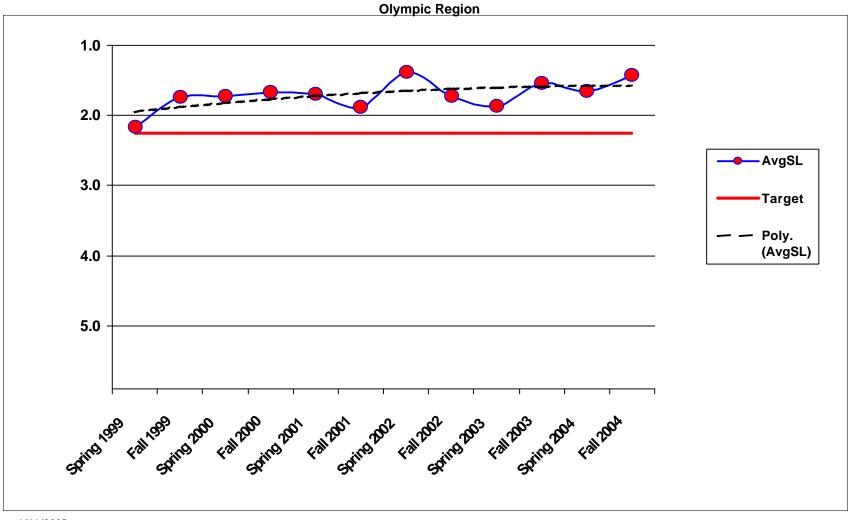
6A5 - Guide Sign Maintenance



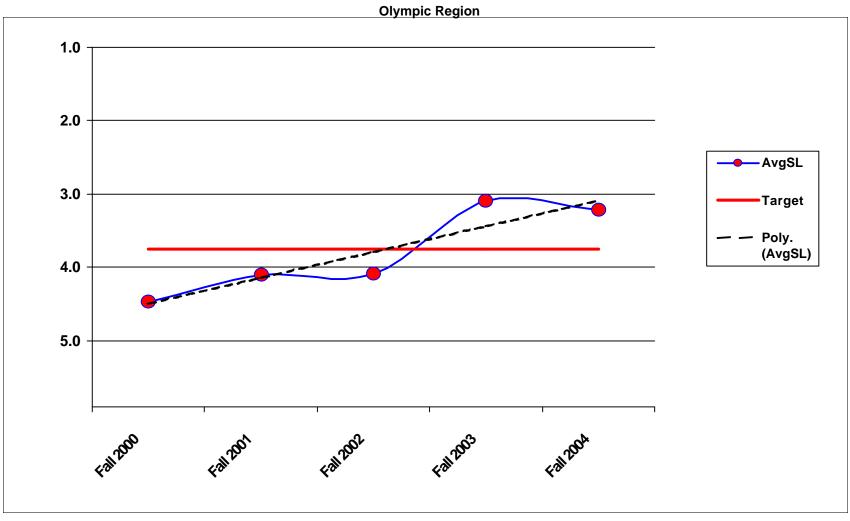
6A6 - Guidepost Maintenance



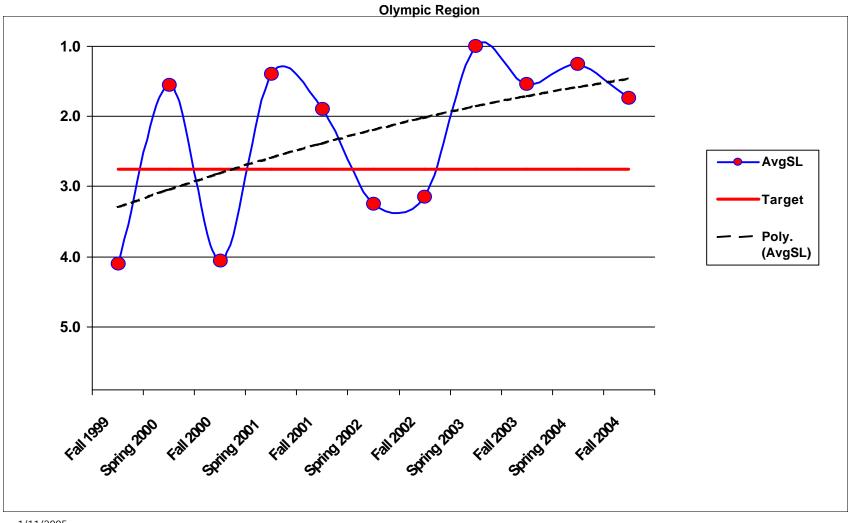
6A7 - Guardrail Maintenance



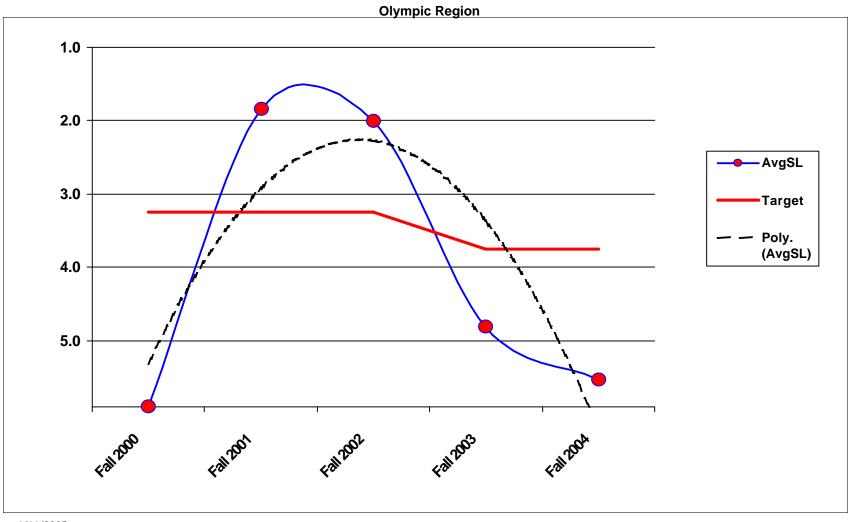
6B1 - Traffic Signal Systems



6B2 - Highway Lighting Systems



6B3 - Intelligent Traffic Systems



7B1 - Rest Area Operations

